



**Disadvantaged Business  
Enterprise Program  
FY 2017 - 2019  
Goal Setting  
Methodology Plan  
REVISED  
August 6, 2018**

**For Public Review  
&  
Comment**

950 BIG TREE ROAD ~ SOUTH DAYTONA, FLORIDA 32119-8815  
(386-756-7496 ~ Fax (386) 756-7487

August 6, 2018

Ms. Doretha Foster  
FTA Civil Rights Officer, Regions IV  
FTA Civil Rights, Regions IV  
230 Peachtree Street, Suite 800  
Atlanta, GA 30303

Dear Ms. Foster:

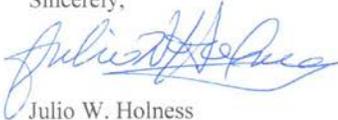
The following Plan identifies the 2017-2019 Goal Methodology for Votran's Disadvantaged Business Enterprise Program. Your assistance in preparing our goal methodology is very much appreciated.

Votran intends to meet the overall goal through a combination of race/gender neutral and race/gender conscious methods. Race/gender conscious goals will be applied to those contracting opportunities, which have a sufficient number of ready, willing, and able contractors or subcontractors to successfully accomplish the project. In each instance, the contract goal will be set for each project.

We will continue to coordinate with the network of business advocacy groups in the community to offer DBE participation on contracting opportunities and help them to understand our goals. These efforts will be documented in semi-annual reports and, as needed, a shortfall analysis.

If additional information is needed, please contact me at 386-852-3545 or jubet@bellsouth.net. Again, thank you for your guidance, assistance, and cooperation.

Sincerely,



Julio W. Holness  
DBE Liaison Officer

Attachments

Cc: Rob Stephen, General Manager, Votran  
Heather Blanck, Assistant General Manager, Votran

**Votran  
Disadvantaged Business Enterprise Program  
FY2017-2019  
Goal Setting Methodology**

**Contents**

1.0 Introduction ..... 2

2.0 Contracting Program for Fiscal Year 2017 to 2019 ..... 2

3.0 Goal Methodology ..... 2

    Determination of Base Figure Step 1 ..... 2

    Adjusting the Base Figure Step 2 ..... 4

4.0 Race/Gender-Neutral And Race/Gender-Conscious Division Of Goal..... 5

5.0 Race/Gender-Neutral Methods ..... 5

6.0 Goal Advertisement and Public Participation Process..... 7

Appendix 1 – Legal Notice..... 9

Appendix 2 – Web Site Information..... 10

## 1.0 Introduction

The purpose of the Disadvantaged Business Enterprise (DBE) goal setting process is to ensure nondiscrimination in the award and administration of funds received from the U.S. Department of Transportation (DOT). The methodology describes how Votran will create a level playing field on which DBEs can compete fairly for those contracts, and to ensure the DBE Program is narrowly tailored in accordance with applicable law.

Votran is a recipient of Federal Transit Administration funding in excess of \$250,000. Title 49 Code of Federal Regulations (CFR) Part 26 requires the development of this Triennial Overall DBE goal for its grant funds.

## 2.0 Contracting Program for Fiscal Year 2017 to 2019

Table 1A represents grant funded contracting program included in this methodology. These projects are anticipated to be awarded during the triennial period.

Base Figure Table 1A				
1A Determine the weight of each type of work by NAICS Code:				
*Enter all FTA-assisted project below. Project amounts should be assigned relevant NAICS Code(s)				
	NAICS Code	Project	Amount of DOT funds on project:	% OF Total DOT funds (weight)
1)	485991	Para Transit Services	\$1,675,000	0.4431
2)	541612/541618	Consultant Services	\$57,000	0.0151
3)	236210/236220	Rehab/Renov Admn/Maint Facility	\$2,048,251	0.5418
	Total FTA-Assisted Contract Funds		\$3,780,251	1.0

## 3.0 Goal Methodology

### Determination of Base Figure Step 1 §26.45 (c)

To establish a base figure of the relative availability of DBEs to all comparable firms available to participate in Votran contracting opportunities, Votran used the bidder's list approach. Votran contracts are procured by the Volusia County Finance Department, tracking and recording all

bidders, both successful and unsuccessful. The base figure expresses the availability of DBEs as a percentage of all firms for each NAICS code for which there will be a contracting opportunities.

- A. Votran analyzed the DOT -assisted contracting data from the past year to determine in which NAICS / Commodity Code categories contracts would probably be awarded in the next year.
- B. The estimated expenditures for each NAICS Commodity Code category was calculated as a percent of the total estimated expenditures.
- C. A listing by each NAICS / Commodity Code or all "ready, willing, and able" firms in the local geographic area that registered as bidders was compiled
- D. From this list, the number of Disadvantaged Business Enterprises (DBE) were extracted for each NAICS / Commodity Code.
- E. The number of DBEs was divided by the total number of bidders in the NAICS / Commodity Code Category to arrive at a percentage for each category.
- F. The NAICS Commodity Code category anticipated spending percentage was multiplied by the percentage of DBEs in each category
- G. The results from each NAICS / Commodity Code were summed and multiplied by 100 to arrive at the Base Goal Figure.

Base Figure Table 1B					
1B Determine the weight of each type of work by NAICS Code:					
*Use DBE Directory, census data and/or a bidders list to enter the number of available DBE firms & Available firms.					
This table shows the bidders list DBE firms					
	NAICS	Project	Number of DBEs available to perform this work	Number of all firms available (including DBEs)	Relative Availability
1)	485991	Para Transit Services	1	8	0.1250
2)	541612/541618	Consultant Services	1	8	0.1250
3)	236210/236220	Rehab/Renov Admn/Maint Facility	2	20	0.1000
	Combined Totals		4	36	11.11%
					Overall DBE Availability

Base Figure Table 1C						
1C (Weight) X (Availability) = Weighted Base Figure						
	NAICS	Project	Weight	X	Availability	Weighted Base Figure
1)	485991	Para Transit Services	0.4431	X	0.1250	0.0554
2)	541612/541618	Consultant Services	0.0151	X	0.1250	0.0019
3)	236210/236220	Rehab/Renov Admn/Maint Facility	0.5418	X	0.1000	0.0542
					Total	0.1115
<b>Base Figure Expressed as %</b>						<b>11.15%</b>

### Adjusting the Base Figure Step 2 §26.45 (d)

Subsequent to establishing the base figure, Votran examined the available evidence to determine whether an adjustment would be required to ensure a narrowly-tailored goal. The following paragraphs describe factors considered for adjusting the base figure.

There has been a continuous decrease in the number of small and disadvantaged businesses taking advantage of the SBA Small Business Development Center services located at the Daytona State College (DSC). The program and has implemented a training program that ensures DBE opportunities.

The Paratransit Contracted Services have continued to decrease the percentage of service for operated at Votran due to the loss of a certified vendor, even though there has been continued growth in transportation caused by an increased influx in population in our County.

For these reasons we have used past participation to find the historical median for the calculation of the 7.72% DBE goal shown below.

Table 2			
Adjust Base Figure			
Past participation			
2014	3.18%	Historical Median	4.30%
2015	5.30%	Base Figure	11.15%
2016	4.30%	Sum	15.45%
<b>DBE Goal</b>	(average of historical and Base Figure from Table 1C		<b>7.72%</b>

## **4.0 Race/Gender-Neutral And Race/Gender-Conscious Division Of Goal** (§ 26.45(F)(3))

The guidance from FTA concerning use of Race/Gender Conscious methods is for circumstances when the goal cannot be met through race neutral methods.

To calculate the race/gender-neutral and race/gender-conscious split of the overall goal, Votran analyzed DBE participation over prior years over the stated goals. The median amount of attainment of DBE participation was 4.3% in the prior years, compared with a stated prior goal of 3.18%. The amount by which the median participation exceeded the goal was 1.62%, representing the participation that could then be expected to be achieved through Race/Gender Neutral methods. The overall goal of 7.72% will be split into the Race/Gender Neutral goal of 1.62% and 6.10% Race/Gender Conscious.

## **5.0 Race/Gender-Neutral Methods** (§ 26.51(b))

Recognizing that the DBE Program goals should be met through a mixture of race conscious and race neutral methods and, that by definition, DBE firms are Small Businesses, Votran seeks to implement a Small Business element (Objective (49 CFR Part 26.39) into its current DBE policy in accordance with applicable law. Votran is including this element to facilitate competition by and expand opportunities for small businesses. Votran is committed to taking all reasonable steps to eliminate obstacles to small businesses that may preclude their participation in procurements as prime contractors or subcontractors.

The Votran will meet its objectives using a combination of the following methods and strategies:

- Standards for bidders on the prime contract in multi-year, design-build contracts or other large contracts (e.g.. for “megaprojects”) to specify elements of the contract or specifics that are of a size that small businesses, including DBEs, can reasonably perform.
- Requirement for prime contractors on contracts with no DBE goals to provide subcontract opportunities of a size that small businesses, including DBEs. could reasonably perform, rather than self-performing all the work involved.
- Identification of alternative acquisition procurements strategies structured to facilitate the ability of consortia or joint ventures consisting of small businesses, including DBEs, to compete for and perform prime contracts.
- Procedures to meet the portion of the overall goal projected through a race-neutral measure which ensures that a reasonable number of prime contracts are of a size that small businesses, including DBEs, can reasonably perform.
- Steps to eliminate unnecessary and unjustified bundling of contract requirements that may preclude small business participation in procurements as prime contractors or subcontractors.

Since many DBE firms are small business enterprises some additional measures are being taken with the Volusia County Procurement Office. The following procurement and process modifications have the objective to attract and assist local small and disadvantaged businesses:

- Contracts with total value less than \$3,000.00 require only a single quote;
- Designing service contract bids as performance-based contracts instead of rigorous, detail specifications-based contracts;
- Arranging bid closing dates and times and pre-bid conference times for convenience of DBEs;
- Unbundling large procurements packages so that more firms have an opportunity to bid on small projects;
- In order to ensure prompt payment of invoices including provisions for same week payments; Removing / reducing performance bonding requirements from bids when not required by law or to protect the taxpayers interests (health, safety or welfare)[100% performance and pay bonds are required by Florida Statute 255.05 for public construction projects greater than \$200,000];
- Removing bid bond requirements when not required by law;
- Reducing insurance requirements to a minimum to protect taxpayer's and worker's interests;
- Removal of contract retainage requirements when practical and feasible (balancing or risk to taxpayers with benefits to DBEs) and increase draw allotments when practical and feasible;
- Drafting the solicitation requirements for specifications and quantities to maximize opportunities by DBEs;
- Payment using VISA cards so vendors have access to their funds within 24-48 hours;
- Payment to invoices by electronic funds transfers when requested;
- Workshops and seminars on conducting business, with local governments;
- Workshops and information exchanges between DBEs and prime contractors;
- Pre-bid conferences to explain requirements and to solicit input and ideas on contract requirements and other options;
- DBE trade fairs so DBE vendors can show their goods and services to the people that may need their services and to increase communications between suppliers and users;
- Publishing and distribution of the DBE directory to all local construction and consulting firms and on electronic disk-updated every January (new changes to the web site are in the process)
- Close coordination with Small Business Development Centers at Daytona State College and University of Central Florida for training and education opportunities; Close coordination with Bethune Cookman University, a historical minority college, for training and education opportunities, for new start up and developing business.
- Working with numerous business incubator programs (City of Daytona Beach, City of DeLand) to assist with new business incubator start-ups and expansions; The Central Florida Community Development Corporation (CFCDC) which is the only Certified U.S. Small Business Administration Micro Loan Provider in Central Florida.
- Assisting DBEs in preparing proposals through historical and market research and debriefing on prior contract awards;

## **6.0 Goal Advertisement and Public Participation Process** (§ 6.45(G)(1)(2))

In accordance with the goal-setting and public participation regulatory requirements, Votran conducted the following activities:

- Advertised the proposed goal via the Votran website. The DBE page on [www.votran.org](http://www.votran.org) was implemented in March 2017 <http://www.votran.org/about-us/doing-business.stml> . A link was provided to this methodology document.
- Published a legal notice in the Daytona Beach News Journal.
- Votran participated in the Daytona Chat Radio program, where the community was informed of the opportunity to participate in the DBE Program of VOTRAN. It was identified who to contact for information regarding applying for certification and opportunity for participating in contracts. Our Goal was identified for the period of 2017-2019. There were numerous calls requesting information on how to apply for the DBE certification and where to apply.

To date, there have not been any comments received about the methodology. Votran is committed to ongoing community outreach efforts.

To further our efforts of increasing DBE/SBE participation, Votran will host a town hall-type forum. The focus of this forum will be to interview DBEs who have been successful in bidding as prime contractors, and ascertaining from other DBEs the barriers they attribute to their reluctance to embrace the “prime” contractor role.

The following is an overview on how Votran will work toward achieving and updating our DBE goals:

- Votran will work with the Volusia County Purchasing Office to conduct outreach programs targeted at local small and disadvantaged businesses to encourage them to participate in the Votran contracting processes. These outreach programs will be run in conjunction with the U.S. Small Business Administration (SBA), Daytona State College (DSC), Small Business Development Center (SBDC), Bethune Cookman University (BCU), the Volusia County School Board, the Cities and County Economic Development offices and all of the area Chambers of Commerce. All of these business groups have representation from minority, women’s and general contractor groups. The objective of the outreach programs will be to contact local small and disadvantaged businesses that are not currently involved in the DBE program, including individuals that may want to start a new business, and assist in getting them actively involved in the contracting processes. This will increase the quantity of available small and disadvantaged businesses that can be solicited by potential prime contractors and subcontractors. These outreach

efforts will also serve as a feedback mechanism to listen to individuals and firms and make necessary changes to any obstacles they may have encountered. Workshops and seminars provide opportunities for DBEs to find out how to conduct business with local government. These information exchanges between DBE's and prime contractors, along with trade fairs, let DBE vendors show their goods and services to the people that may need, thereby improving communications between suppliers and users.

- Along with the outreach programs, Votran will provide technical assistance to existing and potential DBEs in order for each of them to increase their probability of success. This will include not only coordination with the business advocacy organizations cited above, but facilitation of expertise by specific providers that can assist the individual or firm in areas such as accounting, banking, project management, sales and marketing, risk management, insurance and bonding, and other specific technical issues. This initiative will also include assisting DBEs in preparing proposals by researching prior contract awards relative to costs, prices, vendor performance and other data each may need to offer a complete, competitive bid proposal.
- The Central Florida Community Development Corporation (CFCDC) is the only certified U.S. Small Business Administration Micro Loan provider in Volusia County. The CFCDC and the County's DBE Minority & Small Business Program promoted several Business Assistance Fair's in cooperation effort between, the Cities, Chambers of Commerce, Community Base Organizations, U.S. SBA, SCORE; SBDC-DBSC, Legal firms, Banking Institutions and Procurements Departments, to advise and offer DBE's information on how to start or expand your business, and what is required for business loans through Central Florida Community Development Corporation (CFCDC).

The Volusia County Procurement Office has established an electronic listing of small & disadvantaged businesses to email contracting opportunities whenever a bid is opened. The site has links to active bids, and describes resources available to become a bidder.

<https://www.volusia.org/services/financial-and-administrative-services/purchasing/doing-business-with-volusia-county/> . The site provides access to historical contract data that is available to small disadvantaged businesses.

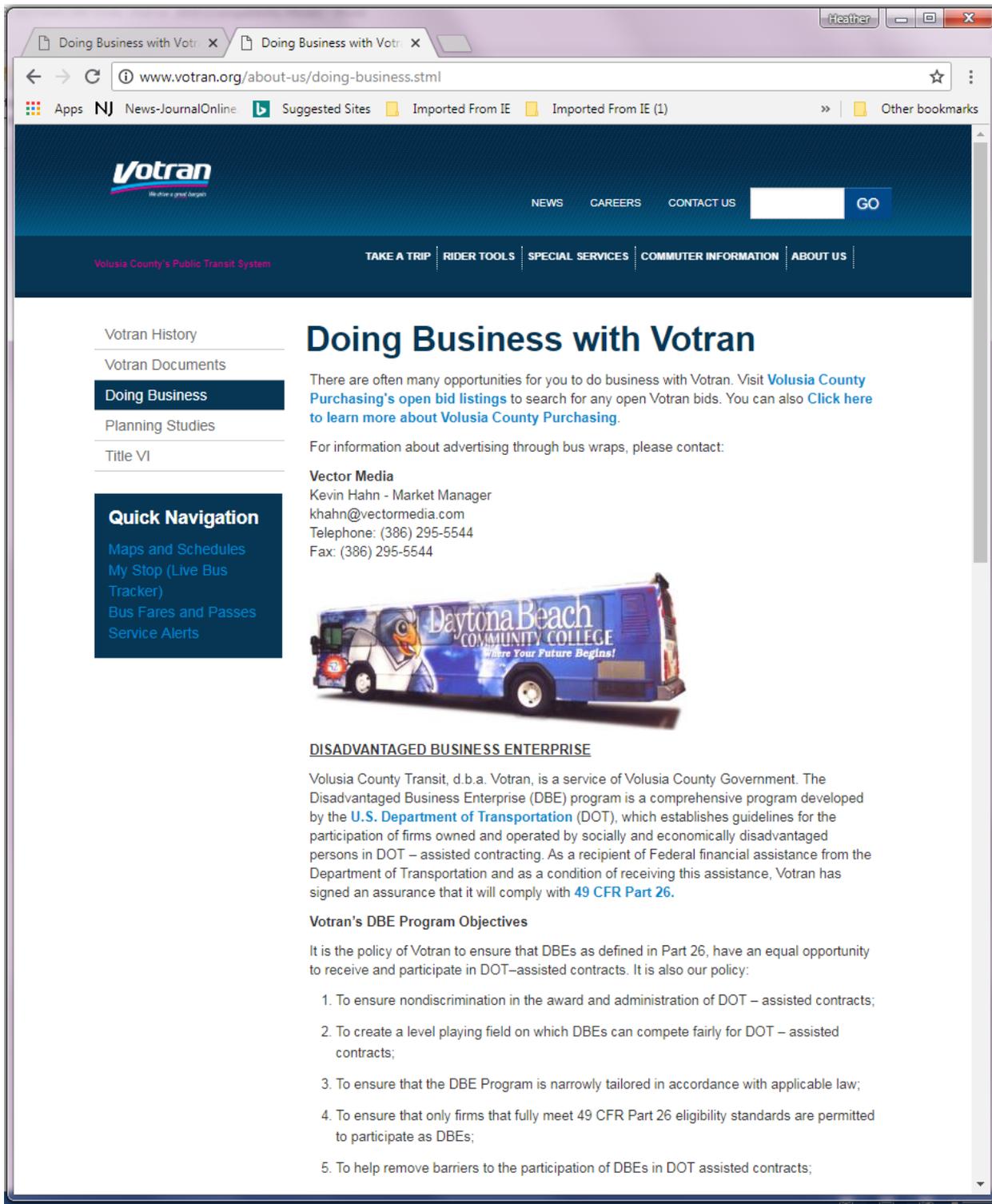
Participation by Votran in the Florida Unified Certification Program (FUCP) has assisted in expanding the opportunities for utilization of more registered DBEs listed on the (FUCP) Biz Net System. Votran participates in Business Development Programs sponsored by the Central Florida Community Development Corporation (CFCDC), and the City of Daytona Beach for economic development grants and assistance. Other opportunities include the Halifax Chamber of Commerce Business workshop and the local Community Minority Contract Compliance Forum.

## **Appendix 1 – Legal Notice**

### **LEGAL NOTICE**

In accordance with the U. S. Department of Transportation Rules, and 49 CFR Part 26, Votran has established a (7.72%) annual Goal for participation by Disadvantaged Business Enterprise in Votran'S FY 2017/2019 Contracts. The Methodology and proposed goal are available for inspection on the [votran.orgwebsitevotran.org/about-us/doing business.stml](http://votran.orgwebsitevotran.org/about-us/doing-business.stml). Votran will accept public comments to the proposed goal and methodology for a period of forty-five days from the date of this publication. Comments should be addressed in writing to the Volusia Transit Authority (Votran) to the Disadvantaged Business Enterprise Program Liaison Officer, 950 Big Tree Road, South Daytona, FL 32119. (Facsimile Acceptable: 386-756-7487).

## Appendix 2 – Web Site Information



The screenshot shows a web browser window with the URL [www.votran.org/about-us/doing-business.shtml](http://www.votran.org/about-us/doing-business.shtml). The page features the Votran logo and navigation menus for NEWS, CAREERS, and CONTACT US. A search bar is present with a 'GO' button. Below the navigation, there are links for TAKE A TRIP, RIDER TOOLS, SPECIAL SERVICES, COMMUTER INFORMATION, and ABOUT US. The main content area is titled 'Doing Business with Votran' and includes a sidebar with links to Votran History, Documents, and Quick Navigation (Maps and Schedules, My Stop Tracker, Bus Fares and Passes, Service Alerts). The main text discusses opportunities for business with Votran, provides contact information for Vector Media (Kevin Hahn), and details the Disadvantaged Business Enterprise (DBE) program objectives.

### Doing Business with Votran

There are often many opportunities for you to do business with Votran. Visit [Volusia County Purchasing's open bid listings](#) to search for any open Votran bids. You can also [Click here to learn more about Volusia County Purchasing](#).

For information about advertising through bus wraps, please contact:

**Vector Media**  
Kevin Hahn - Market Manager  
[khahn@vectormedia.com](mailto:khahn@vectormedia.com)  
Telephone: (386) 295-5544  
Fax: (386) 295-5544



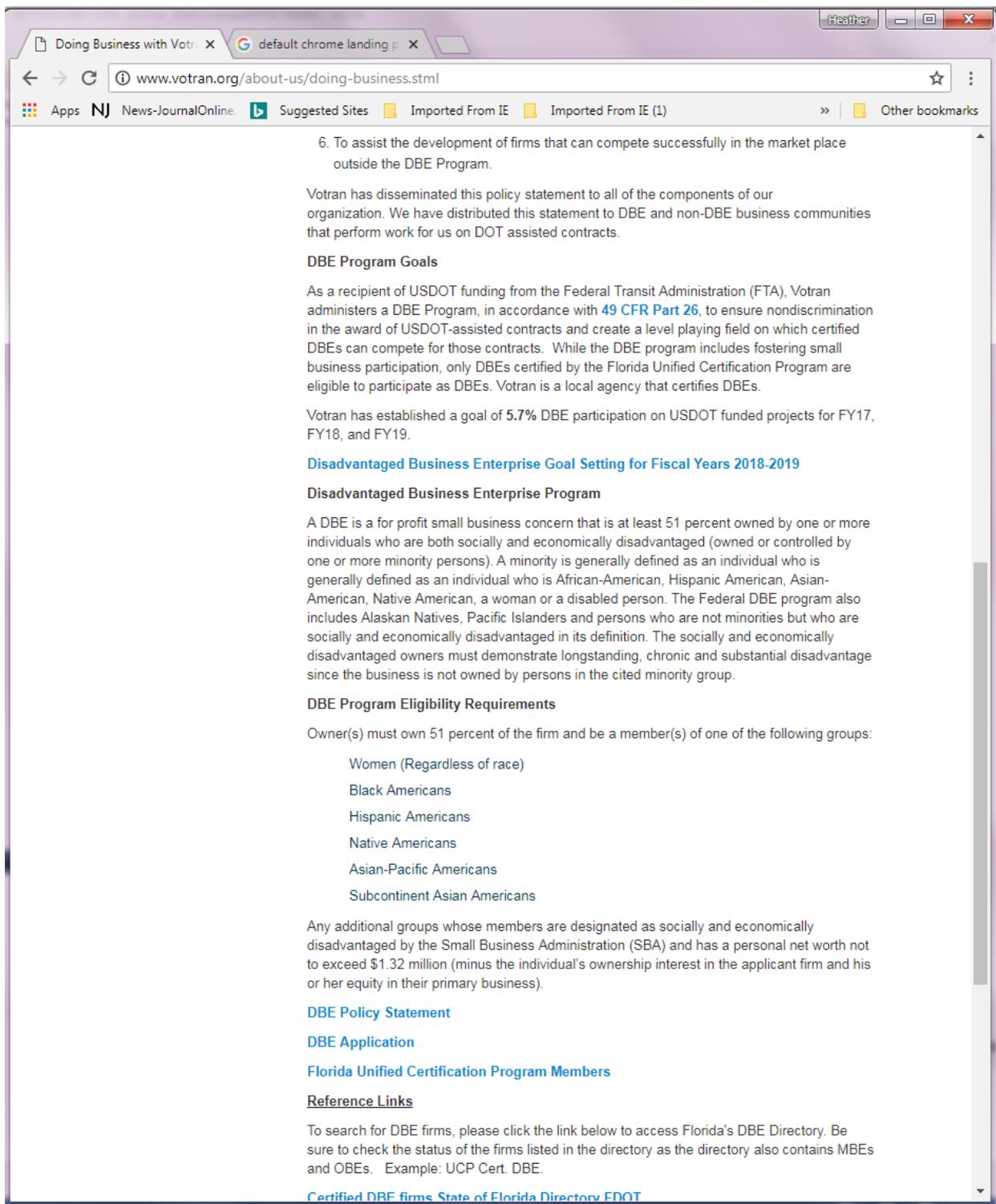
#### DISADVANTAGED BUSINESS ENTERPRISE

Volusia County Transit, d.b.a. Votran, is a service of Volusia County Government. The Disadvantaged Business Enterprise (DBE) program is a comprehensive program developed by the [U.S. Department of Transportation \(DOT\)](#), which establishes guidelines for the participation of firms owned and operated by socially and economically disadvantaged persons in DOT – assisted contracting. As a recipient of Federal financial assistance from the Department of Transportation and as a condition of receiving this assistance, Votran has signed an assurance that it will comply with [49 CFR Part 26](#).

#### Votran's DBE Program Objectives

It is the policy of Votran to ensure that DBEs as defined in Part 26, have an equal opportunity to receive and participate in DOT–assisted contracts. It is also our policy:

1. To ensure nondiscrimination in the award and administration of DOT – assisted contracts;
2. To create a level playing field on which DBEs can compete fairly for DOT – assisted contracts;
3. To ensure that the DBE Program is narrowly tailored in accordance with applicable law;
4. To ensure that only firms that fully meet 49 CFR Part 26 eligibility standards are permitted to participate as DBEs;
5. To help remove barriers to the participation of DBEs in DOT assisted contracts;



socially and economically disadvantaged in its definition. The socially and economically disadvantaged owners must demonstrate longstanding, chronic and substantial disadvantage since the business is not owned by persons in the cited minority group.

**DBE Program Eligibility Requirements**

Owner(s) must own 51 percent of the firm and be a member(s) of one of the following groups:

- Women (Regardless of race)
- Black Americans
- Hispanic Americans
- Native Americans
- Asian-Pacific Americans
- Subcontinent Asian Americans

Any additional groups whose members are designated as socially and economically disadvantaged by the Small Business Administration (SBA) and has a personal net worth not to exceed \$1.32 million (minus the individual's ownership interest in the applicant firm and his or her equity in their primary business).

[DBE Policy Statement](#)

[DBE Application](#)

[Florida Unified Certification Program Members](#)

[Reference Links](#)

To search for DBE firms, please click the link below to access Florida's DBE Directory. Be sure to check the status of the firms listed in the directory as the directory also contains MBEs and OBEs. Example: UCP Cert. DBE.

[Certified DBE firms State of Florida Directory FDOT](#)

[North American Industry Classification System NAICS](#)

[United States Code of Federal Regulations-DBE 49 CFR Part 26](#)

[Small Business Administration SBA Definitions](#)

[Small Business Administration SBA Size Standards](#)

[Florida Financial Institutions - Minority Owned](#)

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<p><b>VOTRAN</b></p> <p>950 Big Tree Road South Daytona, FL 32119 P: (386) 756-7496</p>	<p><b>RIDING VOTRAN</b></p> <p>Maps and Schedules Fares and Passes How to Ride Bikes on Buses NSB Flex</p>	<p><b>SPECIAL SERVICES</b></p> <p>Accessibility Emergency Evacuation Gold Service</p>	<p><b>COMMUTER INFORMATION</b></p> <p>Ride Share Park and Ride</p>	<p><b>JOIN OUR MAILING LIST</b></p> <p>EMAIL ADDRESS <input type="text"/></p> <p>JOIN <input type="button" value="JOIN"/></p>
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**ABOUT US**

[Privacy Policy](#)  
[Votran History](#)  
[Doing Business](#)

Translate Site:  
 Select Language |  © 2013  
 Votran-Volusia County's Public Transit System.  
 All Rights Reserved. | Website Created by  
 Solodev.

The screenshot shows a web browser window displaying the Volusia County Florida website. The browser's address bar shows the URL: <https://www.volusia.org/services/financial-and-administrative-services/purchasing/doing-business-with-volusia-county/>. The page features a green navigation bar with links for HOME, ABOUT US, BUSINESS, GOVERNMENT, NEWS, and SERVICES. A sidebar on the left contains 'Purchasing contacts' and 'Vendor Self-Service' with social media icons. The main content area is titled 'Doing business with Volusia County' and includes a list of bullet points:
 

- For information on how to submit a bid, click [here](#).
- You must [register as a potential bidder](#) to receive automatic notification of any upcoming bids.
- View the [Solicitation Announcement List](#) to choose a project.
- See the PowerPoint presentation shown at the Vendor Workshops held on July 11 & 12, 2018 . . . just click [HERE!](#)

 Below the list, there are sections for 'Purpose', 'Purchasing procedures', and 'Methods of procurement'. A right-hand sidebar provides contact information for the Director, Jeaniene Jennings, including her email ([jjennings@volusia.org](mailto:jjennings@volusia.org)) and phone numbers for West Volusia (386-736-5935), Daytona Beach (386-257-6000), and New Smyrna Beach (386-423-3300). At the bottom, there are three highlighted boxes: 'TOTAL CONTRACT VALUE', 'QUOTE/BID REQUIREMENTS (Minimum)', and 'AWARD APPROVAL'. A search bar and a 'Select Language' dropdown are also visible at the bottom of the page content area. The browser's taskbar at the very bottom shows an open file named 'Doing-Business-....pptx'.

requirements which govern the procurement process.

TOTAL CONTRACT VALUE	QUOTE/BID REQUIREMENTS (Minimum)	AWARD APPROVAL
\$0 - \$999.99 *	Single Quote Purchasing Card	Division Director or Designee
\$1,000.00 - \$3,000.00	Single Quote	Purchasing Agent and Division Director or Designee
\$3,000.01 - \$10,000.00	3 Verbal Quotes Minimum	Purchasing Agent and Division Director or Designee
\$10,000.01 - \$25,000.00	3 Written Quotes Minimum	Purchasing Director and Department Director or Designee
\$25,000.01 - \$50,000.00	3 Written Quotes Minimum. obtained through Purchasing	Purchasing Manager and County Manager or Designee
Over \$50,000.00	Formal, Advertised Invitations	County Council
\$50,000.01 - \$125,000	Formal, Advertised Invitations for Housing Rehab. Projects	County Manager, County Council must approve projects > \$125,000.00

\* amount may be set lower by Department/Division/Activity Director

Contracts for the purchase of any commodity or services may be signed only by the Purchasing and Contracts Director, the County Manager, or the Chair of the County Council, as may be applicable.

Disadvantaged Business Enterprise Program (DBEP): The Volusia County Council has adopted policies which assure and encourage the full participation of Disadvantaged Business Enterprises (DBE) in the provision of goods and services. The county encourages joint ventures between majority-owned firms and qualified disadvantaged / minority / women-owned firms. Vendors are encouraged to select one or more [business type\(s\)](#) associated with their company when registering or updating information in VSS.

Cooperative purchases: The county purchases from established State of Florida, General Services Administration (GSA), and other cooperative purchasing contracts without the requirement to solicit quotations, bids, or

Doing-Business-....pptx    Show all

Doing business with Volusia County

Secure https://www.volusia.org/services/financial-and-administrative-services/purchasing/doing-business-with-volusia-county/

Apps NJ News-JournalOnline Suggested Sites Imported From IE Imported From IE (1) Novell GroupWise Other bookmarks

	Purchasing	Designee
Over \$50,000. <sup>00</sup>	Formal, Advertised Invitations	County Council
\$50,000. <sup>01</sup> - \$125,000	Formal, Advertised Invitations for Housing Rehab. Projects	County Manager, County Council must approve projects > \$125,000.00

\* amount may be set lower by Department/Division/Activity Director

Contracts for the purchase of any commodity or services may be signed only by the Purchasing and Contracts Director, the County Manager, or the Chair of the County Council, as may be applicable.

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Cooperative purchases: The county purchases from established State of Florida, General Services Administration (GSA), and other cooperative purchasing contracts without the requirement to solicit quotations, bids, or proposals.

Vendor visits are welcomed and encouraged as learning opportunities for both parties. Appointments *should* be made with the appropriate [Procurement Analyst](#), however, we try to accommodate unscheduled visits.

To view and print the Tax Exempt Certificate and the W-9 forms below you need Acrobat Reader. If you do not have it you may [download it for free](#).

[Consumer's Certificate of Exemption](#) (effective 10/31/17 - 10/31/22)  
Volusia County is exempt from the payment of sales and use tax on the purchase or lease of tangible personal property.

[W-9 Form](#)

[Credit Statement for County of Volusia](#)

RSS News | ADA Notice | Privacy Policy | Civil Rights Notice | Government | Services | Visitors | Businesses | News | Contact Us | Site Map | Employment | Feedback  
Volusia County • 123 W. Indiana Ave., DeLand, FL 32720 • (386) 736-2700 from 8 a.m. to 5 p.m. Monday through Friday  
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Search go Select Language Minimize Feedback

Doing-Business-....pptx Show all X