My Stop passenger information website

How to guide for navigating the My Stop passenger information guide on the Votran website
Getting started

Go to the Votran website at www.votran.org
Getting started

Click on My Stop Live Bus Tracker

CLICK
Getting started

When you click on My Stop, a new tab or pop up window will appear with this image.
Getting started

Click on Login and register for information updates and alerts.
Getting started

When you open My Stop, you will have the following options:

- **Routes** – allows you to choose your route
- **Stops** – allows you to find out information about your stop
- **Trip Planner** – allows you to plan your trip
- **Set Alerts** – allows you to set alerts and gain information
- **Public Service Messages** – keep you informed of possible route changes or delays
Getting started

Finding your route and stop information

- Routes – Find the route in the list that you would like to see displayed. The route map with stops will then be displayed.
- Routes – Zoom in and out using the controls or scroll wheel on your mouse.
- Routes – Click on a stop and you will receive information on the status of your bus, direction and when it will arrive at that stop.
- Routes – Click on the bus Icon and receive real time status on your bus.

![Map and Route Information](image-url)
Getting started

Stop information is available.

- Stops – Allows you to find out information about your stop
- Stops – After choosing the route, the stops will appear. Click on the stop name to get schedule information.
Getting started

Trip Planner –
Votran has teamed up with Google Transit to assist riders to plan their trips.

Trip Planner –
Click on the Trip Planner and fill in the blanks. Google Transit will show you what means of transit are available to your destination whether by walking, car, bus train or bike, Google Transit will show you the way.

Fill in the address or location where you are such as a hotel name including street and city name if available such as Hilton, Atlantic Avenue, Daytona Beach.

Fill in the address of your destination or the name of where you want to go such as Publix, Beville Rd. Daytona Beach.

Pull-down allows you to select Arrival or Departure time.

Indicate a time.

Date of trip. This allows you to plan ahead for trips not necessarily made today.

Pull-down allows you to see the options of route types ranging from Quickest, Fewest Transfers, or Less Walking.

Pull-down allows you to see the various means of transit available to you such as Any Transit Mode, Bus, Subway, Train, or Light Rail.

Once all fields are done, hit Plan Trip and the Google Transit window will open automatically or you will be prompted to click on a link to go to that page.
Getting started

You can set up alerts to come to you about a stop.

Set Alerts –
Setting alerts helps you to know when and which bus is coming to that stop.
This will also tell the status of the bus – late or on time.

Select route
Select direction – inbound or outbound
Select the stop
Indicate a time range. If you want a 3 minute warning of when
the bus will arrive at that location, then set the alert time accordingly.
Choose how you would like to receive the alert. If you have not
registered with My Stop then you will receive emails via the email
address that you fill in. If you have registered with My Stop, you can
choose text message or email to receive alerts.
Once you complete the template, click on Set Alert. Your message
will come to you.
Votran provides service information

Public Service Messages—
Public Service Messages are pushed out to the website and to My Stop subscribers. The messages will contain information regarding detours, delays and situations that may cause Votran's service to be affected for example special events or construction.