

Transit Services Division

January 26, 2024

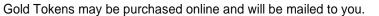
Thank you for being a valued customer of Votran Gold. We wanted to take a moment and make you aware of an increasing issue with riders that don't pay. Fees were established to help support the ongoing delivery of transit services for people in our community.

Effective February 1, 2024, All Gold Service riders will be required to pay the \$3.00 fare. The fare must be paid at the time of boarding. The fare can be paid in cash, by check or with a Votran Gold Service one-way trip token. We will not be able to continue providing you with excellent transportation services if you do not pay the fare.

We strive to provide our customers with safe, courteous, and dependable services, we appreciate your cooperation and understanding.

Sincerely,

Bobbie G. King Transit Services Director





www.Votran.org - Take a Trip - Online Payments - Transit - scroll to Gold Tokens - choose Quantity - Add to Cart - Click on cart icon to Continue to Checkout

